

Are you on PINs and needles?

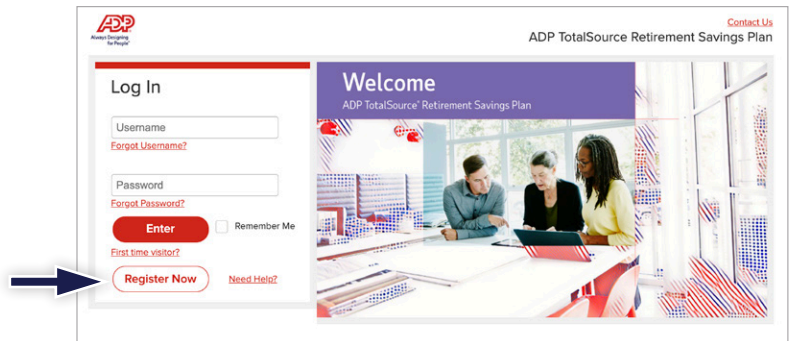


New account access just got easier.

Accessing your ADP TotalSource Retirement Savings Plan (the “Plan”) account for the first time on the web or over the phone is easy! If you are a new participant, you will receive a Personal Identification Number (PIN) in a separate mailer via U.S. mail. Your PIN is required to access your account by phone or to register for online access.

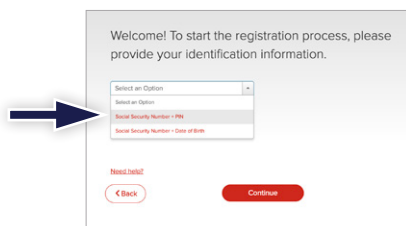
Can't find your PIN? Don't stress.
Follow these steps to access
your Plan account.

Go to adptotalsource.voya.com
and Click Register Now.

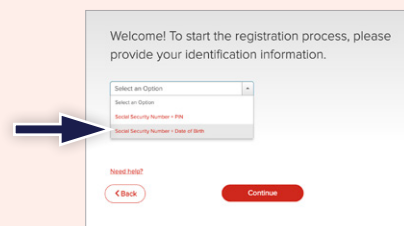


You have two options.

- 1** Request a PIN online
Select **Social Security Number + PIN**,
then click **Continue**.



- 2** Access using your DOB
Select **Social Security Number + date of
birth**, then click **Continue**.



Click 'Request a new PIN'.

Welcome! To start the registration process, please provide your identification information.

Social Security Number + PIN

Social Security Number PIN

[Where do I find my PIN?](#) | [Request a new PIN](#)

Need help?

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An arrow points to the 'Request a new PIN' link.

Enter your Social Security Number and Date of Birth, then click [Continue](#).

Request a PIN

You can request a new PIN by providing the information below.

Social Security Number Date of Birth

[Close](#) [Continue](#)

An arrow points to the 'Continue' button.

Click the button for where you want the PIN delivered, then click [Send PIN](#).

Confirm where you would like us to deliver your PIN.

U.S. Mail to 123 XXXXXXXX

Email to joh...@xyzcorp.com

[Cancel](#) [Send Pin](#)

An arrow points to the 'Send Pin' button.

Note: U.S. Mail, Email and SMS Text are available options. User must have phone and/or email address on file for those options to display.

The following confirmation will appear.

Your new PIN has been sent.

Your PIN is on its way to the address on file, beginning with P.O. BXXXXXX.

You should receive it within 5 to 7 business days.

For additional assistance before receiving your PIN, call [855-646-7549](#).

[Close](#)

Enter your Social Security number, Date of Birth, First and Last Name, then click [Continue](#).

Welcome! To start the registration process, please provide your identification information.

Social Security Number + Date of Birth

Note: When you select this method, you will have a single, time limited session to correctly answer a few questions to confirm your identity.

Social Security Number Date of Birth

First Name Last Name

Need help?

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An arrow points to the 'Continue' button.

Verify your identity by answering the question.

Next, please answer the questions below to verify your identity

What is the answer to lexisnexis 1?

Answer 1 Mussum ipsum cacilds

Answer 2 pra la deipis divoltis po

Answer 3 Interagi no me

Answer 4 casamentiss faiz malandris

None of the above

Create your new profile, then click [Continue](#).

Now, please provide the information below to create your new profile.

First Name Last Name

John Smith

Username

Password Confirm Password

Email Mobile (optional)

I agree to the [Terms of Use](#) and [Privacy Notice](#).

Having trouble? [Contact Us](#)

[Back](#) [Continue](#)

An arrow points to the 'Continue' button.

Need help?

If you have questions, please call **(855) 646-7549** and press 0 to speak with a Customer Service Associate. They are available 8:00 a.m. to 8:00 p.m. ET, Monday through Friday (excluding New York Stock Exchange