

How to file a claim for benefits - Cancer Insurance



FLEXIBLE
BENEFITS
FOR YOU



For certificate or policy holders of:

Cancer Insurance

Group Policy Name:

**State of Georgia
Employee Benefit Plan
Council**

Group Policy Number:

738492

Questions about the claims process?

For Cancer Insurance claims, call **Voya Employee Benefits Customer Service at, 1-844-262-6042**

Claim submission via the Voya Claims Center



Step 1: Visit <https://presents.voya.com/EBRC/stateofgeorgia> and click on **Cancer Insurance** tile.



Step 2: Download the **Cancer Claim Form**, pre-filled with your employer's information.



Step 3: Complete the form package.

Have each form completed by the appropriate party, as outlined in the claim form package



Step 4: Gather additional documents.

Collect any additional supporting documents, as instructed on the claim form "for you".



Step 5: Submit.

Mail, email or fax your submission - see the top of your custom claims form package for more information.



If your claim is approved, your benefit will be paid within 10 business days of the approval.

For a complete description of your available benefits, conditions on benefit determination, exclusions and limitations, see your certificate of insurance and any riders.

Insurance issued and underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Voya Employee Benefits is a division of ReliaStar Life Insurance Company. Product availability and specific provisions may vary by state and employer's plan. Policy Form #RL-CNC-POL-738492; Certificate Form #RL-CNC-CERT-738492. Form numbers, provisions and availability may vary by state and employer's plan.

Plan Name State of Georgia Employee Benefit Plan Council, Group #738492, Date Prepared: 08/11/2023

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