

# INTERNATIONAL MEDICAL GROUP® TRAVEL ASSISTANCE SERVICES



## UNDERSTANDING YOUR NEEDS. EXCEEDING YOUR EXPECTATIONS.

Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you and your dependents. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing IMG's extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



### EMERGENCY MEDICAL TRANSPORT SERVICES

- |                              |                                    |
|------------------------------|------------------------------------|
| Dispatch of a Physician      | Return of Travel Companion         |
| Emergency Medical Evacuation | Vehicle Return Services            |
| Medical Repatriation         | Visit of a Family Member or Friend |
| Return of Dependent Children | Repatriation of Remains            |



### MEDICAL ASSISTANCE SERVICES

- |                             |                                  |
|-----------------------------|----------------------------------|
| Convalescence Arrangements  | Medical & Dental Referrals       |
| Outpatient & Inpatient Care | Prescription Transfer & Shipping |
| Interpretation Services     | Replacement of Medical Devices   |
| Medical Monitoring          |                                  |



### TRAVEL ASSISTANCE SERVICES

- |                                |   |
|--------------------------------|---|
| Emergency Cash Transfer        | Lost Luggage and/or Document Assistance |
| Consulate and Embassy Location | Pet Housing and Return                  |
| ID Theft Assistance            | Pre-Trip Informational Services         |
| Legal Referrals                | Urgent Message Relay                    |



### SECURITY ASSISTANCE SERVICES

- |   |                             |
|---|-----------------------------|
| Emergency Political Evacuation/Repatriation | Natural Disaster Evacuation |
| Location Intelligence App                   |                             |

This document is for informational purposes only and describes IMG's general capabilities and a broad overview of the services it offers. The actual services and payments that IMG arranges or provides for you will be determined by your services contract.



BE  There.

INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE SERVICES



Please cut out and fold in half.

INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE PROGRAM

From anywhere in the world:  
**+1 (317) 659-5841**  
**assist@imglobal.com**



Name  Company \_\_\_\_\_

*This is not a medical insurance card. Valid until termination of policy.*

# Attention

**THIS IS NOT A MEDICAL INSURANCE CARD**

The participant is entitled to IMG Travel & Medical Assistance Services.  
El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.  
Le participant habilité à aux services de voyage et d'assistance médicale IMG.

参与者有权享受IMG旅行和医疗援助服务。

[WWW.IMGGLOBAL.COM](http://WWW.IMGGLOBAL.COM)

*All services must be provided by International Medical Group (IMG).  
No claims for reimbursement will be accepted.*

