

Are you ready to file a claim?

Submitting a claim is as easy as 1, 2, 3



Group Policy Name:

Matanuska Susitna Borough
School District

Group Policy Number:

750492

Accident Insurance
Critical Illness
Wellness Benefit*

*The Wellness Benefit is an annual benefit included as part of your insurance coverage.

Contact your employer if you are unsure of which coverage(s) you may be enrolled in. See the certificate of coverage and any applicable riders for a complete list of covered conditions, along with complete provisions, exclusions and limitations.

We offer an easy online claims submission process for your Supplemental Health Insurance and annual Wellness Benefit claims.



Submit claim

Start by visiting voya.com/claims. Click on "Get Started" under "Start a Claim". **You will need to enter your group name and policy number.**



Claim confirmed

Once the claim is set up, you will receive an email with a **claim number**.



Check status

By entering your **claim number**, you can then check the status of your claim with accessible, real-time monitoring by visiting voya.com/claims.

The online claims submission process usually takes about 15 minutes. If your claim is approved, you should receive your paid benefit within 10 business days of the approval. Actual results may vary based on claim and method of payment indicated when filed.

Visit voya.com/claims to file your claim

This communication does not confirm eligibility for a benefit. Filing a claim may require any necessary medical records or proof of claim as determined during the review process.

A complete description of benefits, limitations, exclusions and termination of coverage will be provided in the certificate of insurance and riders. Insurance is issued and underwritten by ReliaStar Life Insurance Company (Minneapolis, MN), a member of the Voya® family of companies. Voya Employee Benefits is a division of ReliaStar Life Insurance Company. Form numbers, provisions and availability may vary by state and employer's plan.

©2025 Voya Services Company. All rights reserved. CN4127065_0127
213289 213289_050125

PLAN | INVEST | PROTECT

VOYA®