

# INTERNATIONAL MEDICAL GROUP® TRAVEL ASSISTANCE SERVICES



## UNDERSTANDING YOUR NEEDS. EXCEEDING YOUR EXPECTATIONS.

Congratulations, you now have access to IMG's Travel Assistance Services, an indispensable offering available to you and your dependents. IMG has extensive experience handling complex and remote medical transport situations, as well as providing support for travel concerns when they arise. Our team of international, multilingual specialists are accustomed to working across time zones and with different languages and currencies. Utilizing IMG's extensive global network of medical care providers, our onsite 24/7/365 U.S.-based call center is available day or night to provide high-quality care you can depend on.



### EMERGENCY MEDICAL TRANSPORT SERVICES

Dispatch of a Physician

Emergency Medical Evacuation

Medical Repatriation

Return of Dependent Children

Return of Travel Companion

Vehicle Return Services

Visit of a Family Member or Friend

Repatriation of Remains



### MEDICAL ASSISTANCE SERVICES

Convalescence Arrangements

Outpatient & Inpatient Care

Interpretation Services

Medical Monitoring

Medical & Dental Referrals

Prescription Transfer & Shipping

Replacement of Medical Devices



### TRAVEL ASSISTANCE SERVICES

Emergency Cash Transfer

Consulate and Embassy Location

ID Theft Assistance

Legal Referrals

Lost Luggage and/or Document Assistance

Pet Housing and Return

Pre-Trip Informational Services

Urgent Message Relay



### SECURITY ASSISTANCE SERVICES

Emergency Political Evacuation/Repatriation

Location Intelligence App

Natural Disaster Evacuation

This document is for informational purposes only and describes IMG's general capabilities and a broad overview of the services it offers. The actual services and payments that IMG arranges or provides for you will be determined by your services contract.



BE  There.

INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE SERVICES



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INTERNATIONAL MEDICAL GROUP®  
TRAVEL ASSISTANCE PROGRAM

From anywhere in the world:  
**+1 (317) 659-5841**

**assist@imglobal.com**

Name **VOYA**<sub>FINANCIAL</sub> Company **IRMC**

*This is not a medical insurance card. Valid until termination of policy.*

## Attention

**THIS IS NOT A MEDICAL INSURANCE CARD**

The participant is entitled to IMG Travel & Medical Assistance Services.  
El participante tiene derecho a los servicios de asistencia médica y de viaje de IMG.  
Le participant habilité à aux services de voyage et d'assistance médicale IMG.

参与者有权享受IMG旅行和医疗援助服务。

[WWW.IMGGLOBAL.COM](http://WWW.IMGGLOBAL.COM)

*All services must be provided by International Medical Group (IMG).  
No claims for reimbursement will be accepted.*

